



## 1. TITLE OF THE CERTIFICATE (HU)

54 841 10 Jegyvizsgáló

## 2. TRANSLATED TITLE OF THE CERTIFICATE (EN)

Ticket inspector

(THIS TRANSLATION HAS NO LEGAL STATUS)

## 3. PROFILE OF SKILLS AND COMPETENCES

### A typical holder of the certificate is able to:

- Collect revenue due to the railway company in relation to ticket inspection activity in order to protect the property of the railway company;
- Monitor international tariffs and exchange rate changes in order to be able to provide up-to-date information;
- Perform ticketing activities for the purpose of collecting revenue due to the railway company;
- Issue certificates related to general damages and refund, take into account the observations and remarks of passengers and handle complaints;
- Report without delay any unusual event, fill out the required forms related to the incident and prepare a railway incident report at the end of the shift;
- Discharge duties related to fraudulent travel;
- Serve passengers by arranging for the lighting, heating and cooling of the delivered train carriages and by ensuring taking the necessary measures;
- Indicate issues of cleanliness as well as any technical deficiency in accordance with the local regulations so that measures can be taken as soon as possible;
- Arrange for changing the direction signboards and control the passenger information display system;
- Distinguish between different railway track signals used by the infrastructure manager, be familiar with their grouping and aware of their significance;
- Obey the signalling of different railway track signals and follow the instructions given by them;
- Enforce the rules to be followed during shunting and in traffic;
- Operate the interior technical equipment of passenger carriages and monitor its operation.

## 4. RANGE OF OCCUPATIONS ACCESSIBLE TO THE HOLDER OF THE CERTIFICATE

5231 Domestic ticket controller

### (\*) Explanatory notes:

This document is designed to provide additional information about the specified certificate and does not serve as a legal certificate of vocational qualification. The format of the description is based on the following documents:

Council Resolution 93/C 49/01 of 3 December 1992 on the transparency of qualifications; Council Resolution 96/C 224/04 of 15 July 1996 on the transparency of vocational training certificates, and Recommendation 2001/613/EC of the European Parliament and of the Council of 10 July 2001 on mobility within the Community for students, persons undergoing training, volunteers, teachers and trainers.

More information on transparency is available at: <http://europass.cedefop.europa.eu/>

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## 5. OFFICIAL BASIS OF THE CERTIFICATE

<b>Name and status of the institute issuing the certificate</b>	<b>Name and status of the national/regional authority providing accreditation/recognition of the certificate</b>  Ministry of National Development																						
<b>Level of the certificate (national or international)</b>  <b>Level of vocational qualification according to the National Qualification Register:</b> 54 advanced vocational qualifications, which require the completion of the secondary school leaving exam and may be obtained primarily in formal education  <b>ISCED2011 code:</b> 5  <b>NQF level:</b> 5  <b>EQF level:</b> 5	<b>Grading scale / Pass requirements</b>  Five -grade: 5 excellent 4 good 3 satisfactory 2 pass 1 fail																						
<b>Certificate number:</b> PT K  Serial number: 123456  <b>Certificate issue date:</b> 2023.10.02	<b>Results achieved at the examination and their proportion expressed in percentage in the complex mark</b> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <tr> <td style="width: 25%;">Central written examination</td> <td style="width: 45%;">Professional knowledge on ticket inspection</td> <td style="width: 10%; text-align: center;">5</td> <td style="width: 20%; text-align: center;">25.00</td> </tr> <tr> <td>Oral examination</td> <td>Professional knowledge on ticket inspection</td> <td style="text-align: center;">5</td> <td style="text-align: center;">20.00</td> </tr> <tr> <td>Practical examination</td> <td>Do ticket inspection exam exercises and calculations. The theoretical basics of railway signs to be used in railway traffic and during shunting and the theoretical basics of traffic operation; Technical knowledge on passenger vehicles</td> <td style="text-align: center;">5</td> <td style="text-align: center;">35.00</td> </tr> <tr> <td>Practical examination</td> <td>Do ticket inspection exam exercises and calculations. Manage receipts based on 8 tariff-related exercises. On the basis of the solved exercises and the given entries, do the calculations.</td> <td style="text-align: center;">5</td> <td style="text-align: center;">20.00</td> </tr> <tr> <td colspan="2">Result achieved at the complex vocational examination, expressed in grades.</td> <td style="text-align: center;">5</td> <td></td> </tr> </table>			Central written examination	Professional knowledge on ticket inspection	5	25.00	Oral examination	Professional knowledge on ticket inspection	5	20.00	Practical examination	Do ticket inspection exam exercises and calculations. The theoretical basics of railway signs to be used in railway traffic and during shunting and the theoretical basics of traffic operation; Technical knowledge on passenger vehicles	5	35.00	Practical examination	Do ticket inspection exam exercises and calculations. Manage receipts based on 8 tariff-related exercises. On the basis of the solved exercises and the given entries, do the calculations.	5	20.00	Result achieved at the complex vocational examination, expressed in grades.		5	
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<b>Access to next level of education/training</b>  Tertiary education	<b>International agreements</b>																						
<b>Other information concerning the vocational training process</b>																							
<b>Legal basis</b>  Act CLXXXVII of 2011 on Vocational Training Decree 35/2016 (VIII. 31.) NFM of the Minister of National Development on the professional and examination criteria of vocational qualifications falling within the competence of the Minister of National Development.																							

## 6. OFFICIALLY RECOGNISED WAYS OF ACQUIRING THE CERTIFICATE

Description of vocational education and training received	Percentage of total programme %	Duration (hours/weeks/months/years)
School-/training centre-based	Theory: 60 % Practice: 40 %	
Workplace-based		
Accredited prior learning		
Total duration of the education/training leading to the certificate		2 years

**Entry requirements:**

- Secondary school-leaving exam

**Vocational requirement modules:**

- 11991-16 The basics of transportation
- 12105-16 Knowledge on rail commerce
- 11959-16 Knowledge on on-board ticketing
- 11960-16 Practical application of knowledge on railway signs
- 11961-16 Practical application of knowledge on traffic rules
- 11962-16 Knowledge on passenger vehicles
- 11498-12 Employment I
- 11499-12 Employment II.

This certificate supplement was prepared on the basis of the instruction for filling in the Certificate Supplement published on the homepages of the National Reference Point and the National Europass Centre.

**National Reference Point – NSZFH – <http://nrk.nive.hu>**

Head of Examination Organiser:  
Issue date: 2023.10.02

**SEAL**